

Welcome to the team!



Host Team
Handbook
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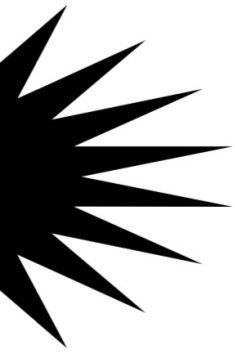
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Red Bridge App

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Conclusion

We are the hands and feet of Jesus!



You are the first face people see when they enter Red Bridge. Your smile, posture, and presence prepare hearts for worship. Hosting is not “just serving”—it is ministry. It is discipleship. It is evangelism. It is hospitality. It is an honor.

FUN FACT

Pastor always says people decide in the first **10 minutes** if they will return.

YOU are those 10 minutes!



What We Value

In order to serve at Red Bridge Omaha, you have to understand our **Mission** and **Vision**

MISSION

We form followers of Jesus who help others follow Him.

VISION

To see lives transformed into authentic believers who live like Jesus.

Our Culture

COLLABORATION

We Win Together!

At Red Bridge Omaha, we do ministry together. Just like the Body of Christ, every part matters, every gift plays a role, and every team wins when we work together. Collaboration is how we honor God and one another — combining our unique gifts toward one unified mission.

“For just as the body is one and has many members... so it is with Christ.” — 1 Corinthians 12:12 (ESV)

JOY-FILLED

Joy is Our Atmosphere

We show up joyfully, because serving Jesus is not a burden — it’s a gift. Joy fuels our attitude, our collaboration, and the atmosphere we create. We celebrate often, laugh easily, and carry a spirit that lifts every room we walk into.

“The joy of the LORD is your strength.” — Nehemiah 8:10 (ESV)

AUTHENTICITY

Real People, Real Transformation

We show up as real people transformed by a real God. Authenticity means we don’t pretend, we don’t perform, and we don’t hide. We lead from sincerity, serve from honesty, and let our lives reflect God’s ongoing work in us.

“Therefore, having put away falsehood, let each one of you speak the truth with his neighbor, for we are members one of another.” — Ephesians 4:25 (ESV)

HONEST

Truth in Every Word

We are people of integrity. We speak truth with love, keep our commitments, and do what’s right even when it’s difficult. Our words and actions align, and we represent Jesus with honesty in every situation — publicly and privately.

“Speak the truth in love.” — Ephesians 4:15 (ESV)

CONFIDENT HUMILITY

Secure, Teachable, & Dependent on God

We lead with confidence because God called us — and we serve with humility because we know we can’t do anything without Him. Confident humility means we bring our best, remain teachable, and give God all the glory for every win.

“God opposes the proud but gives grace to the humble.” — James 4:6 (ESV)

PURITY

Character Who Honors God

We pursue purity in heart, mind, and conduct. Purity is not perfection — it’s intentional alignment with God’s standards. We protect our character, set wise boundaries, and represent Christ well both publicly and privately.

“Create in me a clean heart, O God, and renew a right spirit within me.” — Psalm 51:10 (ESV)

GENEROSITY

Above and Beyond Living

Generosity is our posture. We go above and beyond with our time, energy, encouragement, and resources. We believe that giving is worship, serving is an honor, and abundance flows wherever generosity lives.

“Whoever sows bountifully will also reap bountifully.” — 2 Corinthians 9:6 (ESV)

OVER-COMMUNICATION

Clarity Builds Unity

We over-communicate for clarity. We communicate early, often, and proactively so no one is left guessing. We share the “why,” repeat what matters, and make sure everyone is aligned and equipped to move forward together. Clear communication strengthens our teams and keeps us unified in the mission.

“Write the vision; make it plain on tablet, so he may run who reads it.” — Habakkuk 2:2 (ESV)

KINDNESS

Compassion in Every Interaction

Kindness is our language. We choose compassion, patience, and honor in every interaction. Whether we’re interacting with guests, peers, or leaders, we intentionally display the heart of Jesus through the way we treat people.

“Be kind to one another, tenderhearted, forgiving one another, as God in Christ forgave you.” — Ephesians 4:32 (ESV)

FLEXIBLE

Ready for Anything

We stay ready to adjust, shift, and pivot without complaining. Ministry moves fast — and flexibility helps us move with grace. We embrace change, respond with a good attitude, and do whatever it takes to serve people well.

“I have become all things to all people, that by all means I might save some.” — 1 Corinthians 9:22 (ESV)

CREATIVITY

Heaven Driven Innovation

We imagine boldly, solve problems creatively, and innovate with excellence. Creativity is more than art — it’s a mindset that asks God for fresh ideas, new approaches, and heaven-driven solutions to impact people’s lives.

“Behold, I am doing a new thing...” — Isaiah 43:19 (ESV)

5 General Expectations

- Smile warmly and greet every person you see.
- Guide guests to seats (front-first) and assist everyone with honor.
- **Only** Founding Pastor, RB Ministerial Staff, and Pastor sit on the Pastor's Row. (Everyone else sits 2nd row or behind.)
- **Stay attentive**—watch for anyone needing tissues, envelopes, help, or prayer cloths.
- Face the people, **not** the altar. Back to altar, eyes on the room.
- No phone use after **9:45 AM** unless ministry-related.
- Help set the spiritual atmosphere—pray as people enter!
- **Do not** move the rope unless both sides of the front section are full.

Your Spiritual Needs Matter Too!

If you need the altar—**GO**. Just return to your post afterwards.

You serve God **AND** people.

Serving Commitment

- Serve at least **2 Sundays** a month unless discussed otherwise.
 - Some Sundays will be **ALL** Hands on Deck.
 - Assignments appear in the app every **Monday, 5 weeks out**.
 - Add your availability into the app early.
 - You must accept or decline your assignment **promptly**.
 - If you are unable to serve within **48 hours, YOU** are responsible for finding your replacement.
 - **Do not** decline without reaching out to another host to cover you.
-

Meetings & Gatherings

- Monthly Host Meeting — **4th Mondays via Zoom**
- Quarterly In-Person Training — **Mandatory**
- Wednesday Corporate Prayer / Bible Study — **Strongly Encouraged**
- Bridge Builders Meetings –**Mandatory** (Communicate if Unable)
- Sunday Morning Prayer at **9:30 AM** (When Scheduled to Serve)
- Ready to serve by **9:45 AM** (When Scheduled to Serve)

7 Sunday Morning Assignments

Goal 6-8 Hosts per Sunday

WELCOME TABLE

(1-2)

- Greet **EVERY** guest as they arrive
- Receive Guest Cards
- Remove guest bags from table after entry

WALL HOSTS

(1-2)

- Direct traffic to the next available host

SANCTUARY HOSTS

Front / Middle

- Guide seating (fill front first for cameras)
- Face people, not the altar
- **Supplies:** Tissues, Prayer cloths, Offering envelopes, & Fans.
 - **Restock as needed**
- Connect with new guests
- Seat guidance

AFTER SERVICE

All

- Gloves + Bags for trash
- Stack cushions at pew ends
- Place used prayer cloths on **3rd Pew**
- Set up/Tear down coffee table

Note: Use clicker for counting attendance as assigned (**Outside Host**)

Offering

Finance team collects offering.

4 INSIDE HOSTS

should have envelopes ready as soon as Pastor transitions into offering time.

PEWS

Make sure the pews are tidy and stocked with offering envelopes so guests have everything they need.

Wall hosts should check regularly to ensure supplies are available.

GUEST ASSISTANCE

Be attentive to guests who may need help giving their offering.

Some may have difficulty getting to the altar, and they might need a little assistance or guidance.

Offer help discreetly and respectfully to make their experience comfortable and stress-free.

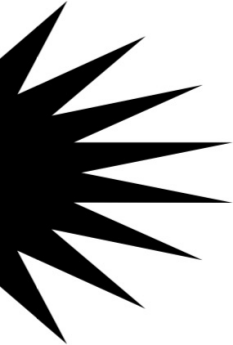
OVERALL MINDSET

Remember, our goal is to make everyone feel welcome and supported.

A small act of attentiveness during the offering can go a long way in showing care and hospitality.

Children's Church

Children's Church welcomes kids starting at **9:45 AM**.

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- The host team helps keep the flow smooth for parents dropping off their children, ensuring they feel welcomed and confident that their children are in good hands.

If children choose to stay with their parents during service, **please note** that for their safety, they must be accompanied by an adult/parent at all times, including when using the restroom. Hosts are **NOT** permitted to escort children to the restroom, and children cannot be in the common areas alone. We will gladly escort them back to their parents if needed, so everyone stays safe and cared for.



Morning Huddle & Prayer

- Our morning prayer is an important time to prepare our hearts and teams to serve. Call time for **ALL** serving is promptly at 9:30 AM

If you are not able to arrive by 9:30 AM, we will kindly ask you to enjoy the service, and a follow-up conversation will be scheduled.

- Meet in the back immediately after prayer **(9:30 AM)**
- Spot assignments & updates are given
- Wear your Host Tag
 - **No uniform is required, with the exception of Communion Sunday we may ask you to wear black**

Red Bridge App

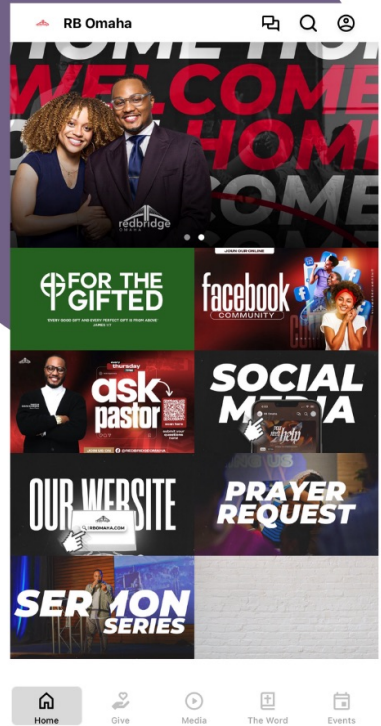
We have a church app that helps with scheduling, events, and group chats for each ministry team.

We **strongly** encourage you to utilize the app to your advantage. There, you can view your serving schedule, adjust your availability, and connect with your team.

If you have any questions, you can also reach out directly through the app.

This is a great way not only to serve but to connect and engage with our church family. One of our Pastors' missions is building community and connection, and this tool helps us do just that.

To find our app, **search "Red Bridge Omaha"** in your device's App Store!



Our Role at Red Bridge

HOST = MINISTRY

You Are A(n):

Atmosphere setter

Greeter

Protector of order

Servant leader

Minister of hospitality

Prayer warrior

Disciple maker

**We are an extension
of Christ's welcome.**

We show people
what the love of
God feels like before
they hear a single
note of worship or a
word of the sermon.

**Every Sunday is an opportunity to help
someone encounter Jesus.**