

Welcome to the team!



# Heavenly Gifts Team

Handbook  
Handbook  
Handbook  
Handbook

# Table of Contents

02

Overview

03

What We Value

04

Our Culture

05

General Expectations

06

Serving Commitment + Meetings /  
Gatherings

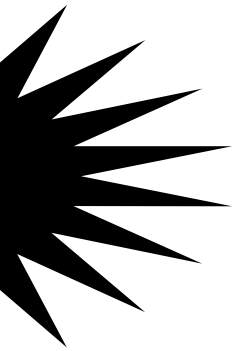
07

Sample Serving Duties

08

Red Bridge App

# We are creativity with a Kingdom purpose!



You help carry the message beyond Sunday. What people wear, share, and take home becomes a conversation starter, a testimony, and a bridge to Jesus. This is not “just merch”—it is ministry. It is evangelism. It is identity. It is an honor.

## FUN FACT

What someone wears can spark a conversation that leads to an encounter with Jesus. Your work goes further than you may ever see!



# What We Value

In order to serve at Red Bridge Omaha, you have to understand our **Mission** and **Vision**

## MISSION

We form followers of Jesus who help others follow Him.

## VISION

To see lives transformed into authentic believers who live like Jesus.

# Our Culture

## COLLABORATION

*We Win Together!*

At Red Bridge Omaha, we do ministry together. Just like the Body of Christ, every part matters, every gift plays a role, and every team wins when we work together. Collaboration is how we honor God and one another — combining our unique gifts toward one unified mission.

“For just as the body is one and has many members... so it is with Christ.” — 1 Corinthians 12:12 (ESV)

## JOY-FILLED

*Joy is Our Atmosphere*

We show up joyfully, because serving Jesus is not a burden — it’s a gift. Joy fuels our attitude, our collaboration, and the atmosphere we create. We celebrate often, laugh easily, and carry a spirit that lifts every room we walk into.

“The joy of the LORD is your strength.” — Nehemiah 8:10 (ESV)

## AUTHENTICITY

*Real People, Real Transformation*

We show up as real people transformed by a real God. Authenticity means we don’t pretend, we don’t perform, and we don’t hide. We lead from sincerity, serve from honesty, and let our lives reflect God’s ongoing work in us.

“Therefore, having put away falsehood, let each one of you speak the truth with his neighbor, for we are members one of another.” — Ephesians 4:25 (ESV)

## HONEST

*Truth in Every Word*

We are people of integrity. We speak truth with love, keep our commitments, and do what’s right even when it’s difficult. Our words and actions align, and we represent Jesus with honesty in every situation — publicly and privately.

“Speak the truth in love.” — Ephesians 4:15 (ESV)

## CONFIDENT HUMILITY

*Secure, Teachable, & Dependent on God*

We lead with confidence because God called us — and we serve with humility because we know we can’t do anything without Him. Confident humility means we bring our best, remain teachable, and give God all the glory for every win.

“God opposes the proud but gives grace to the humble.” — James 4:6 (ESV)

## PURITY

*Character Who Honors God*

We pursue purity in heart, mind, and conduct. Purity is not perfection — it’s intentional alignment with God’s standards. We protect our character, set wise boundaries, and represent Christ well both publicly and privately.

“Create in me a clean heart, O God, and renew a right spirit within me.” — Psalm 51:10 (ESV)

## GENEROSITY

*Above and Beyond Living*

Generosity is our posture. We go above and beyond with our time, energy, encouragement, and resources. We believe that giving is worship, serving is an honor, and abundance flows wherever generosity lives.

“Whoever sows bountifully will also reap bountifully.” — 2 Corinthians 9:6 (ESV)

## OVER-COMMUNICATION

*Clarity Builds Unity*

We over-communicate for clarity. We communicate early, often, and proactively so no one is left guessing. We share the “why,” repeat what matters, and make sure everyone is aligned and equipped to move forward together. Clear communication strengthens our teams and keeps us unified in the mission.

“Write the vision; make it plain on tablet, so he may run who reads it.” — Habakkuk 2:2 (ESV)

## KINDNESS

*Compassion in Every Interaction*

Kindness is our language. We choose compassion, patience, and honor in every interaction. Whether we’re interacting with guests, peers, or leaders, we intentionally display the heart of Jesus through the way we treat people.

“Be kind to one another, tenderhearted, forgiving one another, as God in Christ forgave you.” — Ephesians 4:32 (ESV)

## FLEXIBLE

*Ready for Anything*

We stay ready to adjust, shift, and pivot without complaining. Ministry moves fast — and flexibility helps us move with grace. We embrace change, respond with a good attitude, and do whatever it takes to serve people well.

“I have become all things to all people, that by all means I might save some.” — 1 Corinthians 9:22 (ESV)

## CREATIVITY

*Heaven Driven Innovation*

We imagine boldly, solve problems creatively, and innovate with excellence. Creativity is more than art — it’s a mindset that asks God for fresh ideas, new approaches, and heaven-driven solutions to impact people’s lives.

“Behold, I am doing a new thing...” — Isaiah 43:19 (ESV)

## 5 **General Expectations**

- Represent Red Bridge with excellence, creativity, and integrity.
- Be attentive and proactive—see needs before they're spoken.
- Maintain a welcoming, approachable presence when selling or interacting.
- Ensure all items reflect the heart, vision, and voice of the church.
- Stay organized—presentation matters (tables, inventory, displays, etc.).
- Be flexible—this team has multiple roles, and you may serve in different ways at different times.
- No phone use during serving moments unless ministry-related.

### **What serving on this team can look like (but may vary):**

- Designing apparel and merchandise
- Assisting with product ideas and creative direction
- Selling merchandise after Sunday service
- Serving at pop-up shops or special events
- Managing or assisting with social media promotion
- Preparing, packing, and shipping orders
- Helping maintain and update the website/storefront
- Inventory tracking and restocking

# Serving Commitment

- Serve at least 2 times a month unless discussed otherwise
  - Some opportunities will be all hands on deck (launches, pop-ups, special Sundays)
  - Assignments and opportunities will be communicated in advance
  - Respond promptly to team communication
  - If you are unable to serve, communicate early and help find coverage when applicable
- 

# Meetings & Gatherings

- Team Meetings — As scheduled
- Bridge Builders Meetings — Mandatory (communicate if unable)
- Wednesday Corporate Prayer / Bible Study — Strongly encouraged

# Sample Serving Duties

---

## *Sunday Worship (Before and After)*

- Arrive prepared and ready to serve
  - Set up merch displays neatly and attractively
  - Ensure payment systems and inventory are ready
  - Be available and engaged with guests browsing or purchasing
  - Engage with people intentionally—this is a connection moment, not just a transaction
  - Keep lines moving while still making each person feel seen
  - Track inventory and communicate low stock items
  - Tear down and clean up your area with excellence
- 

## *Pop-Up Events*

- Arrive early for setup and stay through full teardown
  - Help create an inviting, on-brand display that draws people in
  - Represent Red Bridge with excellence in every interaction
  - Engage people intentionally—be friendly, approachable, and ready to share the heart behind the merch
  - Be knowledgeable about products, pricing, and messaging
  - Assist with sales, transactions, and keeping lines moving smoothly
  - Maintain organization throughout the event (restocking, folding, cleanliness)
  - Be flexible—jump in where needed to support the team
- 

## *Behind the Scenes*

- Designing apparel and merchandise concepts
- Brainstorming new product ideas and collections
- Preparing, packing, and shipping orders with care and excellence
- Managing and organizing inventory (counting, restocking, tracking)
- Updating and maintaining the website/storefront
- Uploading new products, descriptions, and photos
- Assisting with social media content (product launches, promotions, etc.)
- Coordinating logistics for upcoming drops or pop-up events

# Red Bridge App

We have a church app that helps with scheduling, events, and group chats for each ministry team.

We **strongly** encourage you to utilize the app to your advantage. There, you can view your serving schedule, adjust your availability, and connect with your team.

If you have any questions, you can also reach out directly through the app.

This is a great way not only to serve but to connect and engage with our church family. One of our Pastors' missions is building community and connection, and this tool helps us do just that.

To find our app, **search "Red Bridge Omaha"** in your device's App Store!

