

Welcome to the team!



Next Steps
Team
Handbook
Handbook
Handbook
Handbook

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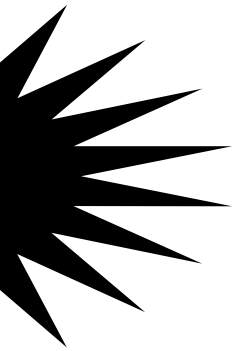
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Overall Mindset

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Red Bridge App

We guide people from Guest to Family!



As a Next Steps facilitator, you are not just leading a class, you are helping people find their place at Red Bridge! Next Steps is where people move from attending to belonging, from just showing up to stepping into purpose.

**This is where
discipleship
begins.**



What We Value

In order to serve at Red Bridge Omaha, you have to understand our **Mission** and **Vision**

MISSION

We form followers of Jesus who help others follow Him.

VISION

To see lives transformed into authentic believers who live like Jesus.

Our Culture

COLLABORATION

We Win Together!

At Red Bridge Omaha, we do ministry together. Just like the Body of Christ, every part matters, every gift plays a role, and every team wins when we work together. Collaboration is how we honor God and one another — combining our unique gifts toward one unified mission.

“For just as the body is one and has many members... so it is with Christ.” — 1 Corinthians 12:12 (ESV)

JOY-FILLED

Joy is Our Atmosphere

We show up joyfully, because serving Jesus is not a burden — it’s a gift. Joy fuels our attitude, our collaboration, and the atmosphere we create. We celebrate often, laugh easily, and carry a spirit that lifts every room we walk into.

“The joy of the LORD is your strength.” — Nehemiah 8:10 (ESV)

AUTHENTICITY

Real People, Real Transformation

We show up as real people transformed by a real God. Authenticity means we don’t pretend, we don’t perform, and we don’t hide. We lead from sincerity, serve from honesty, and let our lives reflect God’s ongoing work in us.

“Therefore, having put away falsehood, let each one of you speak the truth with his neighbor, for we are members one of another.” — Ephesians 4:25 (ESV)

HONEST

Truth in Every Word

We are people of integrity. We speak truth with love, keep our commitments, and do what’s right even when it’s difficult. Our words and actions align, and we represent Jesus with honesty in every situation — publicly and privately.

“Speak the truth in love.” — Ephesians 4:15 (ESV)

CONFIDENT HUMILITY

Secure, Teachable, & Dependent on God

We lead with confidence because God called us — and we serve with humility because we know we can’t do anything without Him. Confident humility means we bring our best, remain teachable, and give God all the glory for every win.

“God opposes the proud but gives grace to the humble.” — James 4:6 (ESV)

PURITY

Character Who Honors God

We pursue purity in heart, mind, and conduct. Purity is not perfection — it’s intentional alignment with God’s standards. We protect our character, set wise boundaries, and represent Christ well both publicly and privately.

“Create in me a clean heart, O God, and renew a right spirit within me.” — Psalm 51:10 (ESV)

GENEROSITY

Above and Beyond Living

Generosity is our posture. We go above and beyond with our time, energy, encouragement, and resources. We believe that giving is worship, serving is an honor, and abundance flows wherever generosity lives.

“Whoever sows bountifully will also reap bountifully.” — 2 Corinthians 9:6 (ESV)

OVER-COMMUNICATION

Clarity Builds Unity

We over-communicate for clarity. We communicate early, often, and proactively so no one is left guessing. We share the “why,” repeat what matters, and make sure everyone is aligned and equipped to move forward together. Clear communication strengthens our teams and keeps us unified in the mission.

“Write the vision; make it plain on tablet, so he may run who reads it.” — Habakkuk 2:2 (ESV)

KINDNESS

Compassion in Every Interaction

Kindness is our language. We choose compassion, patience, and honor in every interaction. Whether we’re interacting with guests, peers, or leaders, we intentionally display the heart of Jesus through the way we treat people.

“Be kind to one another, tenderhearted, forgiving one another, as God in Christ forgave you.” — Ephesians 4:32 (ESV)

FLEXIBLE

Ready for Anything

We stay ready to adjust, shift, and pivot without complaining. Ministry moves fast — and flexibility helps us move with grace. We embrace change, respond with a good attitude, and do whatever it takes to serve people well.

“I have become all things to all people, that by all means I might save some.” — 1 Corinthians 9:22 (ESV)

CREATIVITY

Heaven Driven Innovation

We imagine boldly, solve problems creatively, and innovate with excellence. Creativity is more than art — it’s a mindset that asks God for fresh ideas, new approaches, and heaven-driven solutions to impact people’s lives.

“Behold, I am doing a new thing...” — Isaiah 43:19 (ESV)

5 Why This Matters

- Many people will come through the doors, but not everyone will stay or find a way to use their gifts. The goal of Next Steps is to bridge that gap.
- You are helping people:
 - Understand who we are
 - Discover where they fit
 - Take ownership of their faith journey
 - Get planted in community and service
- A clear, confident, and Spirit-led facilitator can be the difference between someone drifting or fully connecting.

GENERAL EXPECTATIONS

- Be warm, confident, and approachable
- Create a welcoming and engaging environment
- Lead with clarity – people should always know what their next step is
- Keep sessions focused, on time, and intentional (20–30 minutes)
- Encourage participation, but never force it
- Be attentive to body language and engagement
- Represent the heart, culture, and vision of Red Bridge
- Help people feel seen and welcomed

Connection & Engagement

- Learn and use names when possible
- Make eye contact and stay present
- Celebrate people for taking a step
- Ask simple, open-ended questions when appropriate
- Pay attention to those who may need extra encouragement

People don't just remember what was said, they remember how they felt.

Meetings & Gatherings

- Team Meetings — As Scheduled
- Wednesday Corporate Prayer / Bible Study — **Strongly Encouraged**
- Bridge Builders Meetings — **Mandatory** (Communicate if Unable)

Your Role as a Facilitator

YOU ARE NOT JUST PRESENTING INFORMATION, YOU ARE:

- Guiding people through their next step
 - Connecting people to community
 - Activating people into serving
 - Reinforcing belonging and identity
-

SERVING COMMITMENT

- Facilitate a full Next Steps cycle (3 consecutive Sundays)
 - Serve once per quarter unless discussed otherwise
 - Be present and prepared for all sessions – your consistency shapes the experience.
 - Arrive ready to lead immediately following service on your scheduled weeks
 - When not facilitating, always keep an eye for new and familiar faces and invite them to participate in Next Steps
-

YOUR RESPONSIBILITIES EACH SESSION:

- Welcome and set the tone
- Clearly communicate the purpose of the session
- Guide attendees through the content
- Create moments for connection (simple conversation, not forced)
- Close with a clear and direct next step
- Sessions should last no more than 30 minutes

Serve Team Placement

Major Goal: Moving People into Serving

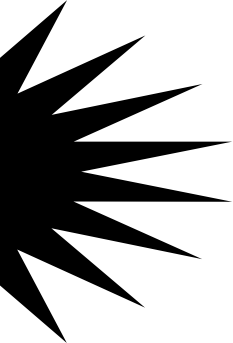
Sunday Serve Teams:

Host
RBContent Creators
Production
Next Steps
Cleaning Crew
Security
Parking
Generations

- **Speak confidently about serving as a natural next step**
- **Help people identify where they might fit**
- **Keep it simple and encouraging, not overwhelming.**

We're not just filling roles, we're helping people discover and use their God-given gifts.

Overall Mindset

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- This is not a class to “get through”, it’s a moment to steward
 - Be intentional with your words and time
 - Trust that God is working in people’s hearts
 - Stay sensitive to the room while staying aligned with the goal
 - Keep the environment welcoming, not rigid

You are helping people
take a step that could
shape their entire walk
with God.



Red Bridge App

We have a church app that helps with scheduling, events, and group chats for each ministry team.

We **strongly** encourage you to utilize the app to your advantage. There, you can view your serving schedule, adjust your availability, and connect with your team.

If you have any questions, you can also reach out directly through the app.

This is a great way not only to serve but to connect and engage with our church family. One of our Pastors' missions is building community and connection, and this tool helps us do just that.

To find our app, **search "Red Bridge Omaha"** in your device's App Store!

