

## **THIS SERIES**

Changing our outlook through the power of words so we change our output.

## **OUR CURRENT CONTEXT**

We live in a world of constant finger-pointing.

## **IN OUR DNA**

We're experts at BCD (blaming, complaining, defending).

## **WHEN WE MESS UP**

There is a huge difference between BCD vs. "I'm sorry."

## **THE "SORRY" STARTING POINT**

Normalize owning your imperfections.

## **NORMALIZING IT**

Compare "up" to God, not "down" to people.

Confess your part of the problem.

Consider the forgiveness you already have.

## **FOR CHRISTIANS**

The better we are at saying sorry to God, the better we'll be at saying sorry to others.