

# Coach

## The Win

Create a comfortable environment for those serving on the Host Team by building and maintaining relationships and by providing leadership and regular communication regarding volunteer roles.

## Guidelines

**Arrive on time** and attend the Host Team **huddle**.

**Future Goal:** Host Team Coaches should wear the **provided ministry t-shirt** at all times. Part of creating a comfortable environment is being easily recognizable to our guests.

Connect with your **team** after they have **checked in**. Assign each person to a particular area and communicate any details specific to the services.

**Be familiar** with the **building** and **special events** at church. Check out the **Weekly Guide** before the service for any information you may need.

**Maintain contact** with your team via email, phone call, texts, handwritten notes, etc. Building relationships helps each Role Leader or volunteer feel **needed and known**.

**Identify** volunteers who could be **future Role Leaders** or Coaches and work with your Host Team Leader to begin training them. This helps us be ready as **God** continues to grow our church and our team.

Follow up with volunteers who have **missed an opportunity** to serve.

**Provide feedback** on opportunities where we can strive to **provide better service** to our team or our guests.

## Host Team