

## STEPS TO CONFLICT RESOLUTION

**AM I IN  
CONFLICT?**  
*Romans 12:18*



**CAN I  
OVERLOOK IT?**  
*Proverbs 19:11*



**WHAT IS MY  
PART TO OWN?**  
*Matthew 7:3-5*



**HOW DO I SEEK  
RECONCILIATION?**  
*Matthew 18:15-17*



### How to determine if you are in conflict?

- Has someone sinned against me?
- Has someone broken my trust?
- Have I spoken poorly about someone else?
- Am I actively avoiding someone else?

### Can you try to privately overlook the offense, forgive and move on?

#### When to NOT overlook an offense:

- If the offense dishonors God.
- If the offense broke a relationship.
- If the offense is hurting others.
- If the offense hurts the offender.

### Blame rarely lies 100% on one party.

- What have I done to contribute to the conflict?
- Own and apologize for your side of the conflict.

*(Ways to navigate an apology located on reverse side.)*

### Gently point out another's part in the conflict and attempt to make amends.

- Use steps from Matthew 18.
- If they chose to listen and repent, your responsibility is to forgive.

## NAVIGATING AN APOLOGY

### **1. Admit what you did wrong.**

Acknowledge the harm that you caused without justifying or downplaying your actions.

### **2. Apologize.**

Tell them you are sorry for what you did and intend to not do it again. Be specific.

### **3. Ask for forgiveness.**

Say the words, "Will you forgive me?"

### **4. Accept the consequences.**

Do what you can do to make things right. Apologizing does not mean that the other party will forgive or simply move on.

## FORGIVENESS IS NOT

### **1. Excusing.**

There is no excuse for sin. God will make sure it is paid for.

### **2. Denial.**

Do not pretend you are not hurt. Bring your pain to God.

### **3. Feeling.**

Forgiveness is a decision you make no matter how you feel.

### **4. Forgetting.**

To forgive you must remember the offense, God's justice, the cross, and your own forgiveness.

### **5. Trust.**

Forgiveness is a gift. Trust is earned.

### **6. Optional.**

God commands us to forgive. Refusing to forgive is rebelling against God.

### **7. Reconciliation.**

Reconciliation takes action from both sides; forgiveness is between you and God.