

Off the Hinges

Learning How to Handle Conflict



We have conflicts because we are

DIFFERENT



CONFLICTS **REQUIRE...**

The right **ATTITUDE**

LISTENING

A **SOLUTION**



Conflict resolution requires
the **RIGHT ATTITUDE**



Conflict resolution requires the **RIGHT ATTITUDE**

- An attitude of **RESPECT**.



Conflict resolution requires the **RIGHT ATTITUDE**

- An attitude of **RESPECT**.
- An attitude of **LOVE**.



Conflict resolution requires the **RIGHT ATTITUDE**

- An attitude of **RESPECT**.
- An attitude of **LOVE**.
- An attitudes of **TOGETHERNESS**.

Conflict resolution requires
LISTENING



Conflict resolution requires **LISTENING**

- Listening requires **AFFIRMING**.



Conflict resolution requires **LISTENING**

- Listening requires **AFFIRMING**.
- Listening requires **CLARIFYING**.



Conflict resolution requires **LISTENING**

- Listening requires **AFFIRMING**.
- Listening requires **CLARIFYING**.
- Listening requires undivided **ATTENTION**.

Conflict resolution requires

LISTENING

- Listening requires **AFFIRMING**.
- Listening requires **CLARIFYING**.
- Listening requires undivided **ATTENTION**.
- Listening requires **UNDERSTANDING**.

Conflict resolution requires
a **SOLUTION**



Conflict resolution requires a **SOLUTION**

- Option #1, Meet in the **MIDDLE**.



Conflict resolution requires a **SOLUTION**

- Option #1, Meet in the **MIDDLE**.
- Option #2, Meet on the side of the **OTHER**.



Conflict resolution requires a **SOLUTION**

- Option #1, Meet in the **MIDDLE**.
- Option #2, Meet on the side of the **OTHER**.
- Option #3, Agree to find an **ALTERNATIVE**.

Conflict resolution requires a **SOLUTION**

- Option #1, Meet in the **MIDDLE**.
- Option #2, Meet on the side of the **OTHER**.
- Option #3, Agree to find an **ALTERNATIVE**.
- Option #4, Agree that it **DOESN'T MATTER**.

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