

AND DO NOT BE CONFORMED TO THIS WORLD
BUT BE TRANSFORMED BY THE RENEWING OF YOUR MIND
ROMANS 12:2
AND ACCEPTABLE AND PERFECT WILL OF GOD
THAT YOU MAY PROVE WHAT IS THAT GOOD

Total Transformation IN 2026



FAITH



FAMILY



FINANCE



FRIENDSHIPS



FREEDOM



FITNESS



FUTURE



FAVOUR

Allow Jesus into Every Aspect of Your Life!

Transforming Your Relationships

DEEPER
FURTHER
STRONGER

FULL
OF THE
WORD

FULL
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SPIRIT

FULL
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NATIONS

FULL OF
LOVE



Establish A Firm Foundation

1. Identity in Christ abolishes insecurity
2. Love God, Love others
3. You can't get along with everyone
4. Diagnose the issue: you/them/both/God



Seek First to Understand, Then Be Understood

1. Mechanics of Communication
2. People fundamentally need encouragement



Matthew 22:36-40

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Master, which is the great commandment in the law? Jesus said unto him, **Thou shalt love the Lord thy God with all thy heart, and with all thy soul, and with all thy mind. This is the first and great commandment. And the second is like unto it, Thou shalt love thy neighbour as thyself. On these two commandments hang all the law and the prophets.**

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Acts 3:1-8

Then Peter said, "Silver or gold I do not have, but what I do have I give you. In the name of Jesus Christ of Nazareth, walk." Taking him by the right hand, he helped him up, and instantly the man's feet and ankles became strong. He jumped to his feet and began to walk. Then he went with them into the temple courts, walking and jumping, and praising God.

Genesis 1:26

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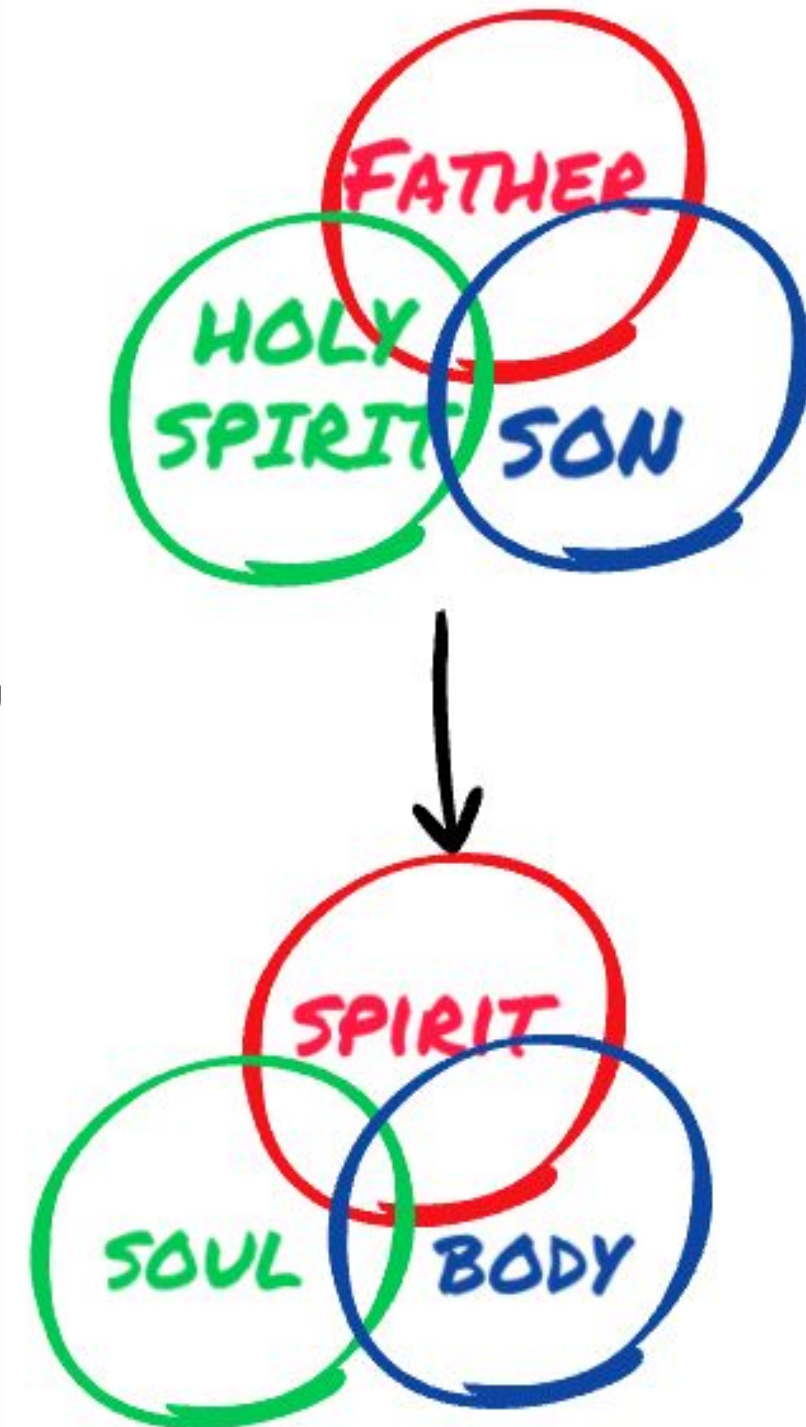
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Then God said, “Let Us make man in Our image, according to Our likeness; let them have dominion over the fish of the sea, over the birds of the air, and over the cattle, over all the earth and over every creeping thing that creeps on the earth.”



1 John 4:17

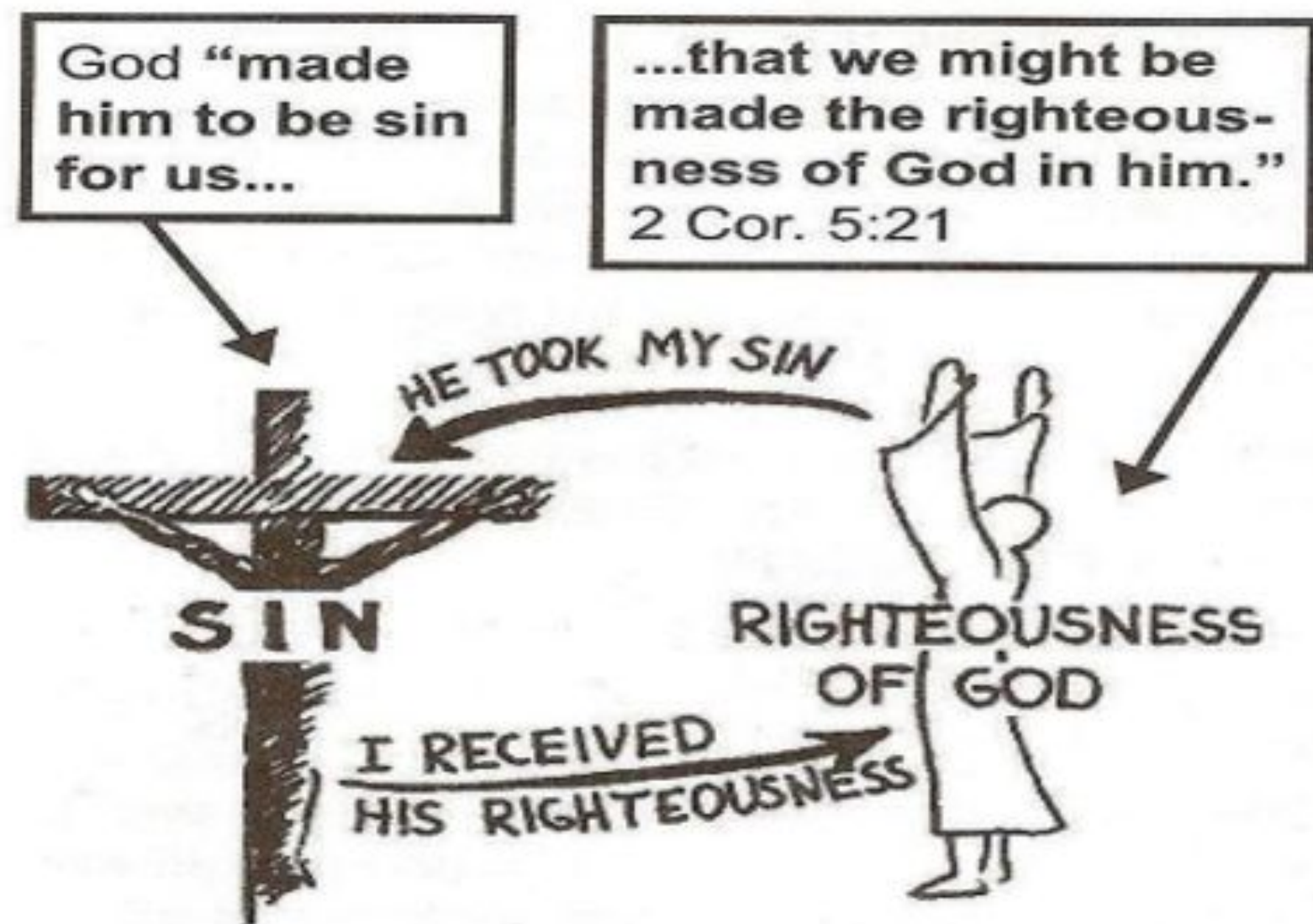
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*Love has been perfected among us in this: that we may have boldness in the day of judgment; because **as He is, so are we in this world.***

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1 John 4:19-21

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We love him, because he first loved us. If a man say, I love God, and hateth his brother, he is a liar: for he that loveth not his brother whom he hath seen, how can he love God whom he hath not seen? And this commandment have we from him, That he who loveth God love his brother also.

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Acts 3:19

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Repent, then, and turn to God, so that your sins may be wiped out, that times of refreshing may come from the Lord,

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2 Timothy 3:12

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In fact, everyone who wants to live a godly life in Christ Jesus will be persecuted,

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John 16:33

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“I have told you these things, so that in me you may have peace. In this world you will have trouble. But take heart! I have overcome the world.”



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Reactive Model

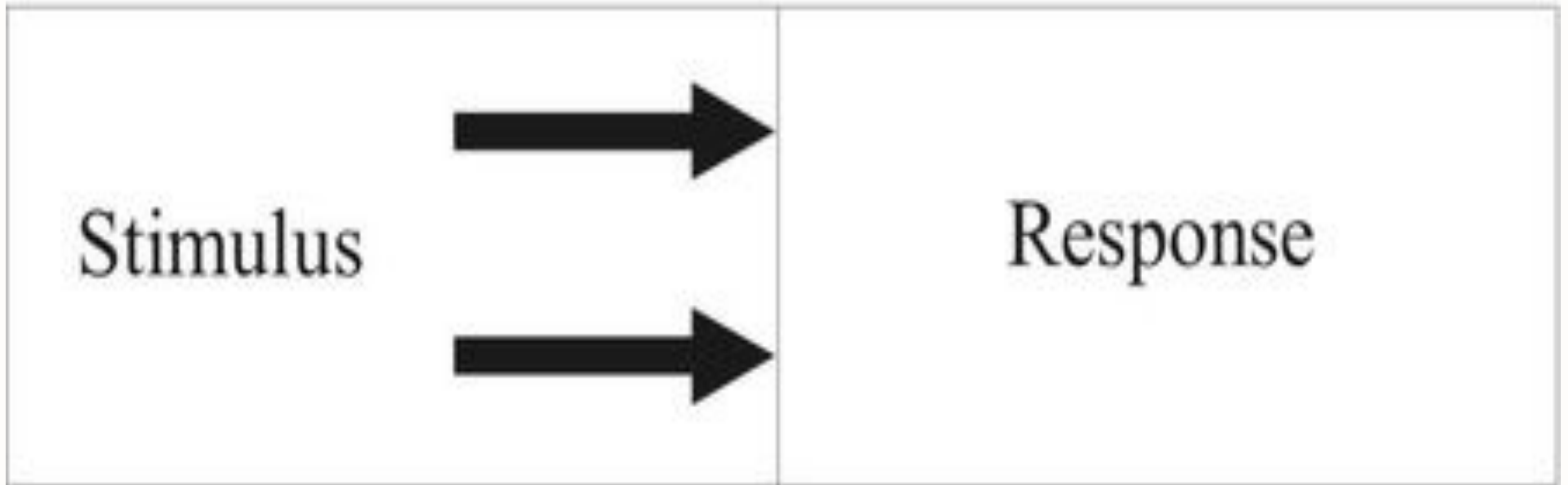
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Proactive Model

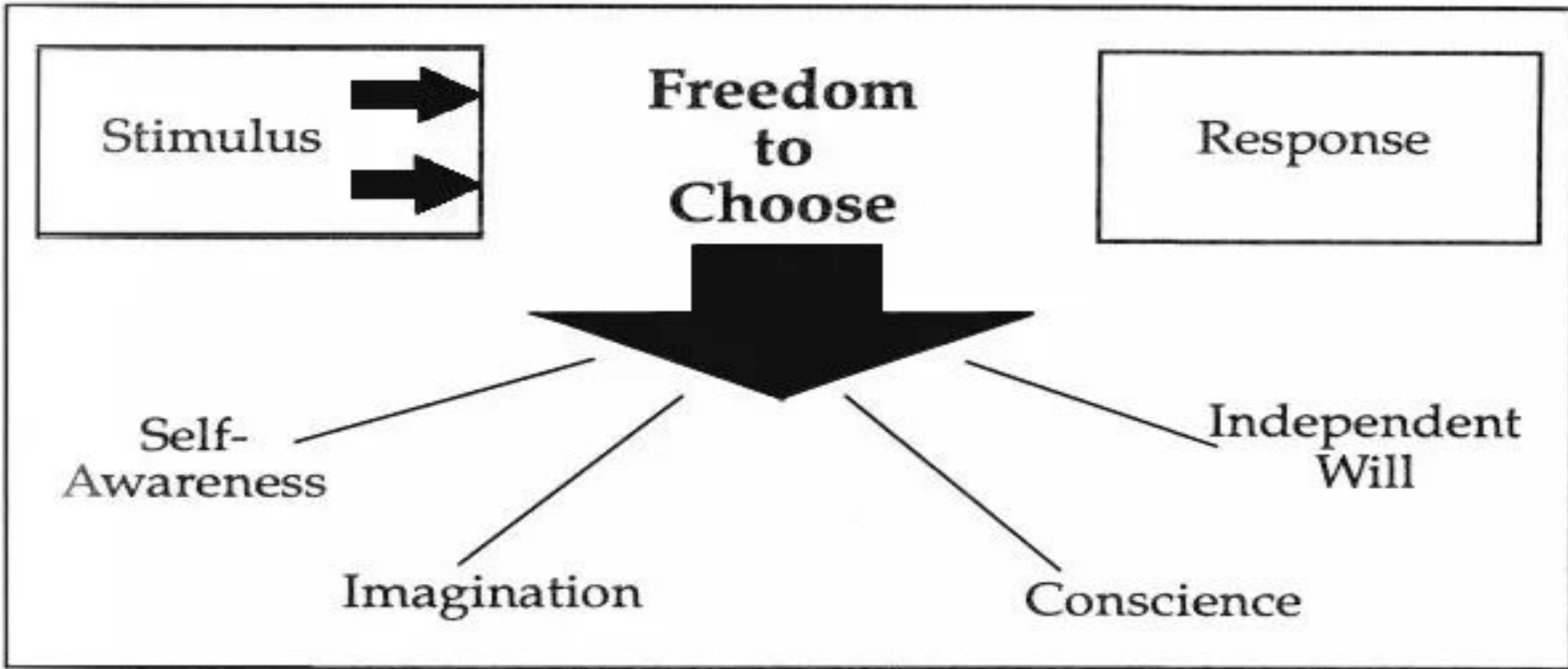
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Matthew 18:15-16

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15 “If your brother or sister [b] sins, [c] go and point out their fault, just between the two of you. If they listen to you, you have won them over. **16** But if they will not listen, take one or two others along, so that ‘every matter may be established by the testimony of two or three witnesses.’”

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Seek First to Understand, Then Be Understood

1. **Mechanics of Communication**
2. People fundamentally need encouragement



Philippians 2:3-7

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3 Do nothing out of selfish ambition or vain conceit. Rather, in humility value others above yourselves, **4** not looking to your own interests but each of you to the interests of the others.

5 In your **relationships** with one another, have the same mindset as Christ Jesus: **6** Who, being in very nature God, did not consider equality with God something to be used to his own advantage;

7 rather, he made himself nothing by taking the very nature of a servant, being made in human likeness.



Mechanics of Communication

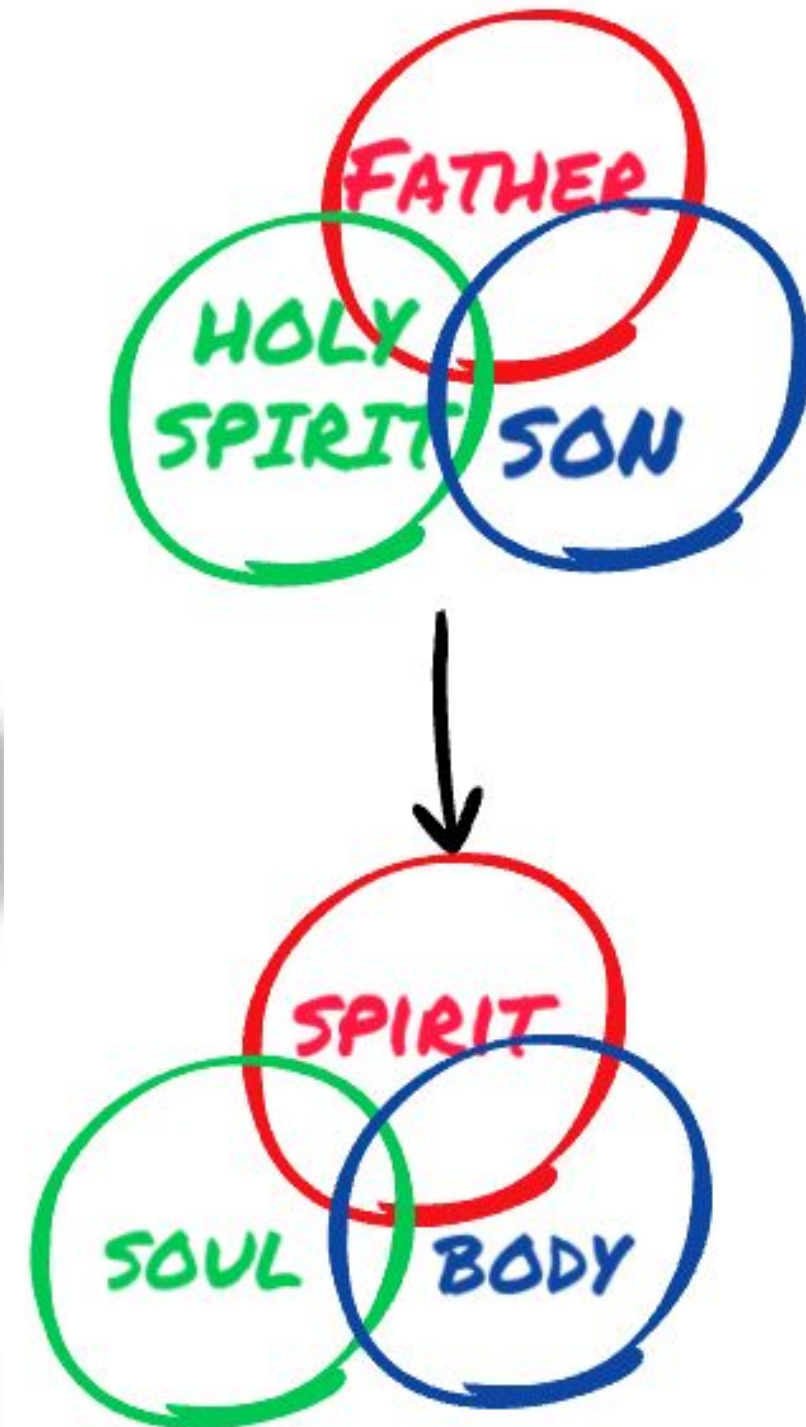
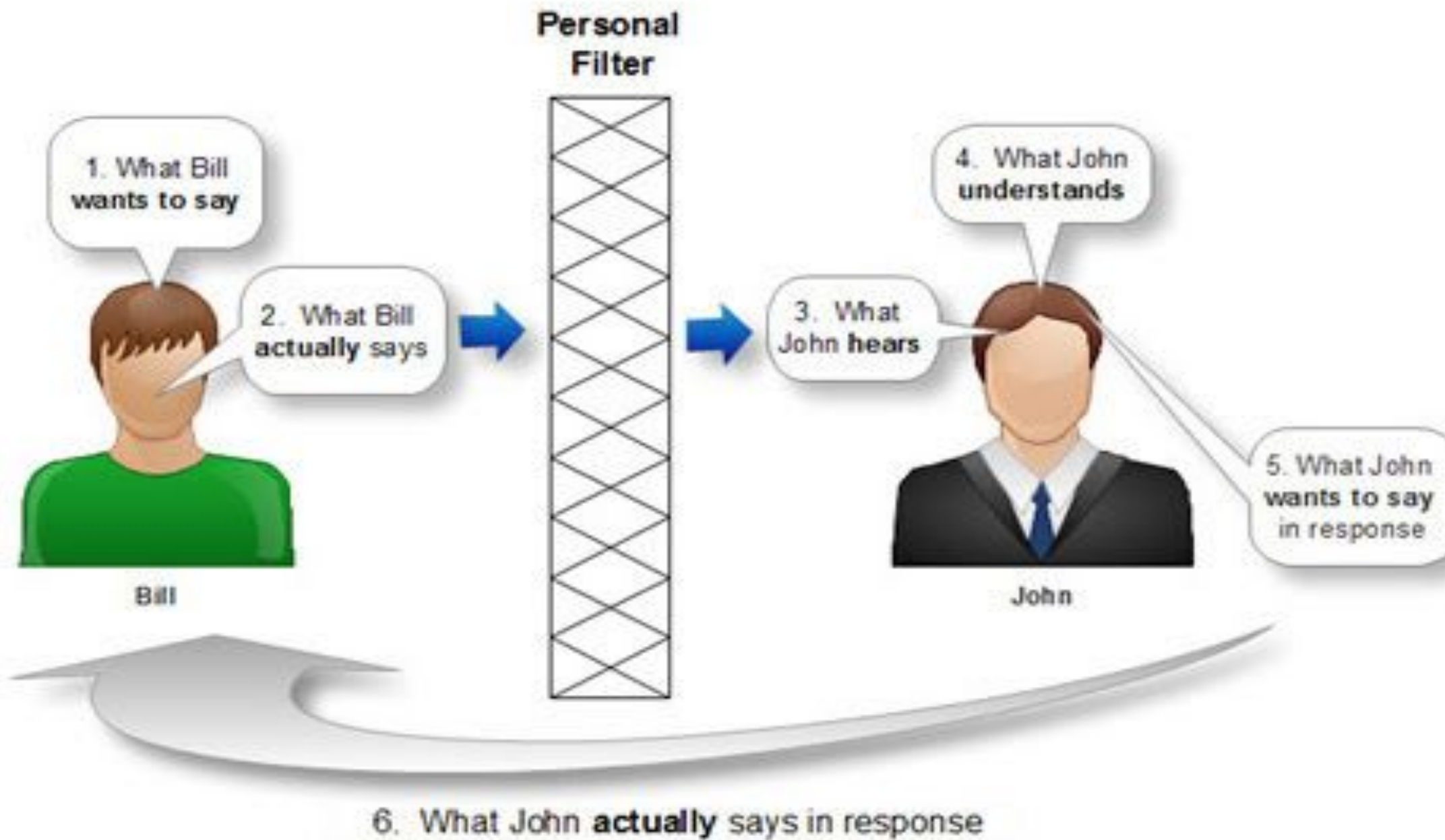
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Titus 1:8

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but hospitable, a lover of what is good, **sober-minded**, just, holy, self-controlled,

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Hebrews 10:24

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And let us consider one another
in order to stir up love and good
works,

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Fight for Win / Win Solutions

1. Imagine a specific outcome
2. Take action



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Find out



Fight



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1 Samuel 14:4-15



Whitestone Surgery

NHS Warwickshire North CCG



Practice number

M84034

There was a great increase in online registrations after Whitestone Surgery included Patient Online in the practice policy. It now says that all patients must be offered Online Services when they attend the surgery. This means that clinicians and receptionists promote at all times.

As well as having all staff members on board with promoting, the surgery have an outstanding Patient Participation. This group won PPG of year 2016 and oversee a computer group called WS Silver Surfers (<http://whitstonesurgery.org/ppg/silver-surfers>). They help out in the practice with promoting and they are also a point of contact if the patients experience any technical issues with the system, or if they are not confident with using computers. The WS Surfers are there to put the patients at ease and encourage people to use the program.

This has led to the surgery registering 53% of their patients for online access. Dr Sacha Simon informed us “This has made a dramatic reduction in our administration costs and workload. We have successfully reduced the lengthy management steps to just three, to process repeat scripts. This has freed up administration time to allow the team to focus on delivering other aspects of our standard GMS contract.”

**June 2016 =
44.1%**

**April 2017 =
53.0%**

No. patients = 2,266

Deprivation scale = 8

Patients >75 years = 9%

Patients ethnicity = 6.9%

Region = Midlands and East
Supplier = EMIS

Benefits

- Reduction in admin time
- Reduction in costs
- Increased patient satisfaction
- Patients can book appointments and order repeat prescriptions outside of surgery hours
- Reduction in queues on telephone line

Techniques

- Put in practice policy
- PPG group
- Patient Online opening day
- Promotional material
- Website
- Part of new registration pack:
<http://whitstonesurgery.org/new-patients>
- Online access form in every prescription
- Regular Facebook/Twitter posts
- Leaflet drop off within catchment area

Focus

- Increase online registrations
- Reduce costs
- Increase patient satisfaction
- Free up administration time

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Foundation



Find out



Fight

1. The Power of Belief
2. Be Specific about what you want
3. Imagine what you want
4. State the outcome in positive terms
5. Take Action
6. Focus on things you can change

Total Transformation 2026

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Total Transformation IN 2026

How does it APPLY to me?

FAMILY
FREEDOM

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FINANCE
FUTURE

FRIENDSHIPS
FAVOUR

Allow Jesus into Every Aspect of Your Life!