What is AI?

And what does this mean for you?

ACCi
we've got it covered

Proven Quality
IT Service and Support
for **36 years** in the
Birmingham Area.

QUALITY · SERVICE · PROFESSIONALISM
30+
YEARS

Bobby Welch, President/Partner
Keith Keller, CRO/Partner

American Computer Consultants, Inc.

Organizational Chart

BOBBY WELCH
President

KEITH KELLER
Partner / CRO

Service

DAVID A. CUSTRED
Director of Operations

JOEL SARGENT
Director of Cyber Security & Compliance/vCISO

Level 3

STEPHEN SKILLMAN
Sr. Systems Engineer

ROB GRUNDHOEFFER
Systems Engineer

Level 2

JASON CARTER
Systems Engineer Special Projects

SEAN MOFFETT
Systems Engineer

XAVIER WILLIAMS
SystemsEngineer

ERIC DOREY
SystemsEngineer

Level 1

CHRIS NEAL
Service Desk Lead

PARKER CHAMBLISS
Project Coordinator IT Engineer

BRYCESON BAKER
IT Technician

BRUNO CASALINO
IT Technician

JACKSON TUMLIN
IT Technician

Sales

CHESTON ISTOK
Sr. Account Manager

...
Account Manager

MIMI DUKE
MarketingDirector

DAVE GONZALES
Business Development Representative

HANN CASTRO
Business Development Representative

Administrative

KIM KLEMAN
Controller

DEBBIE MOORE
Office Administrator

CARLYE CREAMER
Administrative Assistant

JANUARY 2026

Overview

- Founded in 1989 by owners with a passion for small business
- Principals and staff have extensive IT Services background

Mission: To serve our clients as the recognized leader in providing professional services and *proven managed services* solutions for small and medium businesses.

Philosophy: To *improve the lives of our clients and employees* using proven, innovative technologies.

ACCi provides first class client support to ensure that you maximize your investment in your mission critical infrastructure and solutions.

Help Desk
Cloud Storage
Managed Backups
Hardware Procurement
Change Management
Business Continuity/ Disaster Recovery
Systems Security
Systems Management
Systems Monitoring
Managed Services

What does ACCi do?

ACCi provides outsourced IT services:

- Instead of you doing it yourself
- Instead of you hiring your own IT person
- To complement your own IT staff

….. & IT Projects

….. & IT Security Solutions

ACCi
We've got it covered

BIRMINGHAM
Barons
EST. 1885

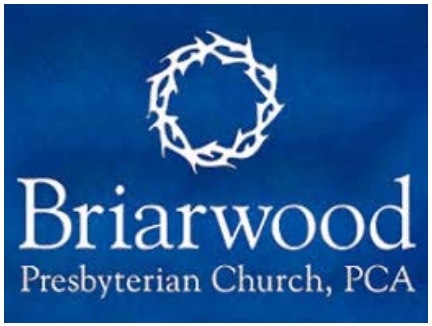
CCR ARCHITECTURE & INTERIORS
205.324.8864

SAINT LUKE'S
EPISCOPAL CHURCH

HB
Hagler & Brocato, LLC
Certified Public Accountants

MDI
MANAGEMENT DATA INC.

CIE
WIRE & CABLE
CONNECTING YOU TO THE WORLD


Briarwood
Presbyterian Church, PCA

Calera Dental Center

ADTRAV

SPINA &
LAVELLE, PC
ATTORNEYS AT LAW

What is AI?

1) It's an Acronym for Artificial Intelligence
2) AI is Technology that enables computers and machines to perform tasks typically requiring human intelligence

Different Types of AI

1) Generative AI
2) Predictive AI
3) Machine Learning
4) Deep Learning
5) Natural Language Processing
6) Computer Vision
7) Robotics

AI can be categorized into these types

1) Large Learning Model (LLM)
2) Research
3) Image
4) Video
5) Audio

AI Abilities – For us Common People

Understand language

- **Apple's Siri or Amazon's Alexa**
- **Understands humans speaking**
- **based on a database of information**
- **"sounds"**

Hey Siri

AI Abilities – For us Common People

Recognize Images

- by finding patterns like edges, shapes and textures

- Based on massive labeled datasets

AI Abilities – For us Common People

Analyze math problems

Write essays

Generate music

Play chess

Why are there so many AI products?

or

Why does it seem every company has its own version of AI?

AI Uses Different “Engines”

1) ChatGPT
2) Gemini (Google product)
3) Claude
4) Grok (Elon Musk)
5) Meta (also owns Facebook)

So many companies can “wrap” their specific AI tool around the “engine” and call it their own. Thousands of AI tools, but 90% of them use one of these five engines.

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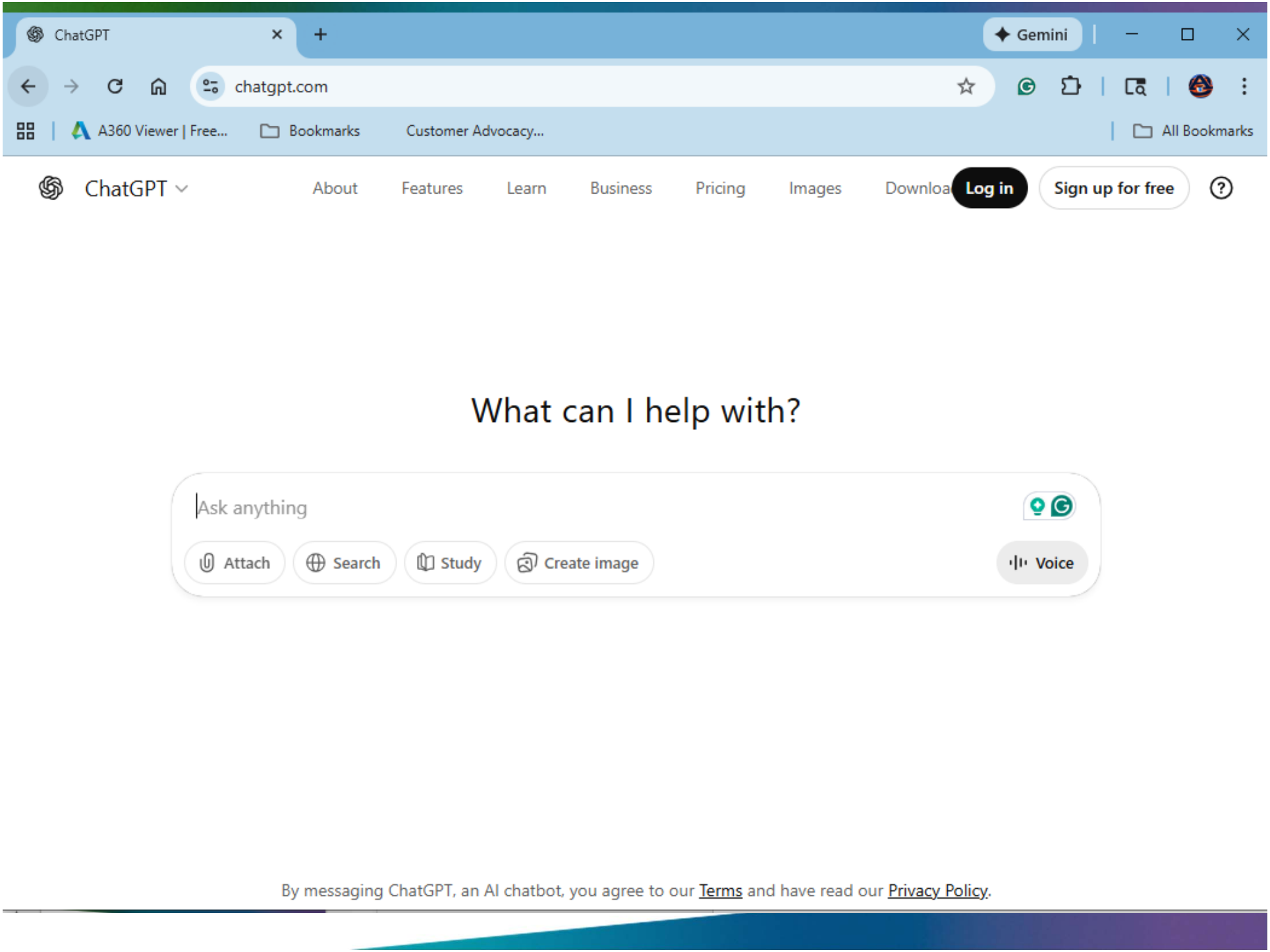
What are some Practical Uses of ChatGPT?

1) Paste a web link in ChatGPT and get a summary of that web page
2) Upload a pdf document and get a bullet point breakdown of that pdf
3) Solve a math problem
4) Automate Your Writing


ChatGPT
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Bookmarks
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Learn
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Images
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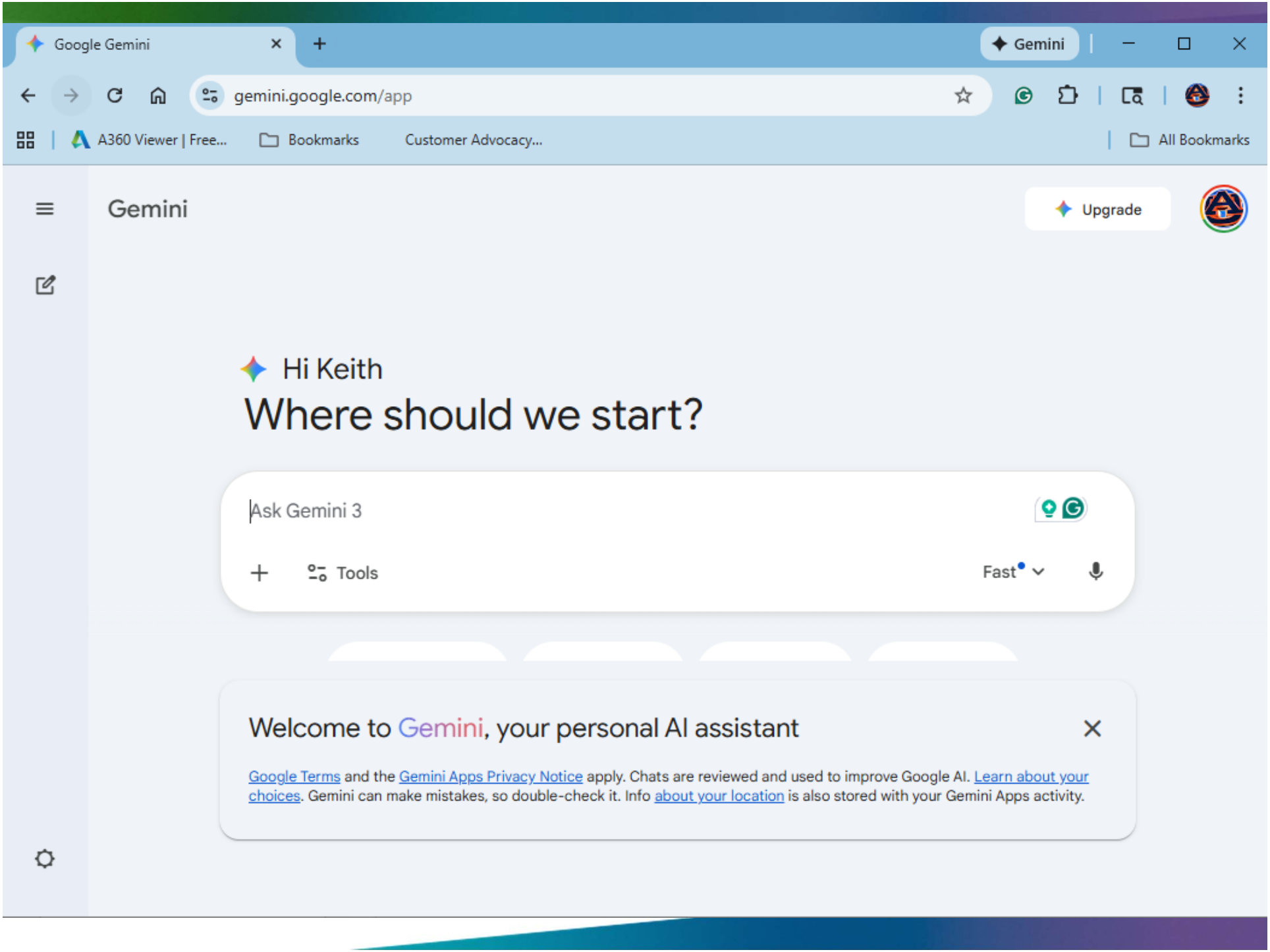
Log in
Sign up for free
What can I help with?
Ask anything
Attach
Search
Study
Create image
Voice
By messaging ChatGPT, an AI chatbot, you agree to our Terms and have read our Privacy Policy.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Hi Keith
Where should we start?
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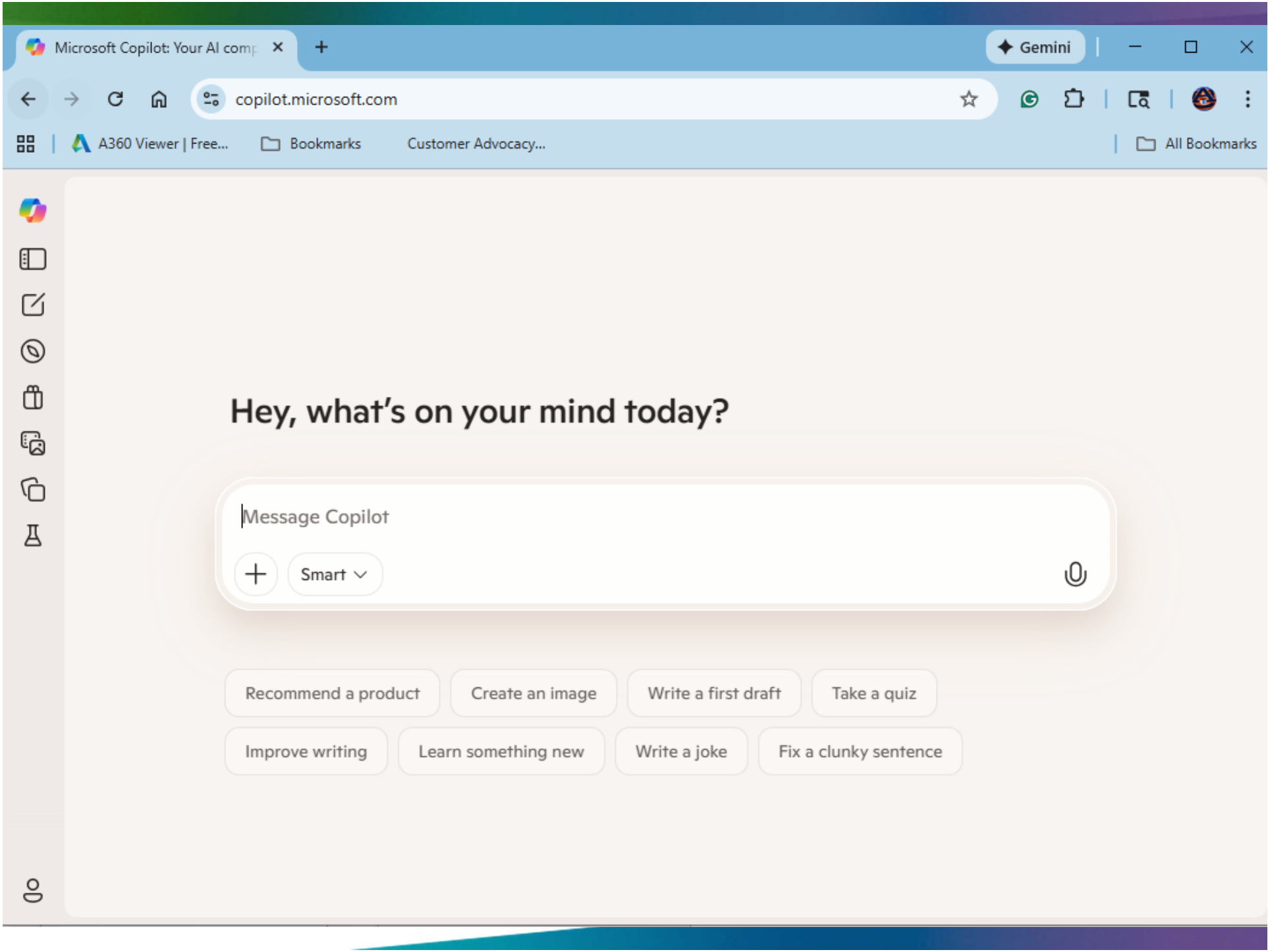
Tools
Fast
Welcome to Gemini, your personal AI assistant
Google Terms and the Gemini Apps Privacy Notice apply. Chats are reviewed and used to improve Google AI. Learn about your choices. Gemini can make mistakes, so double-check it. Info about your location is also stored with your Gemini Apps activity.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A360 Viewer | Free...
Bookmarks
Customer Advocacy...
All Bookmarks
Hey, what's on your mind today?
Message Copilot
Smart
Recommend a product
Create an image
Write a first draft
Take a quiz
Improve writing
Learn something new
Write a joke
Fix a clunky sentence

AI is NOT always correct

1) Called a “Hallucination”
2) You need a Human to check AI tools for errors

Yes, the "AI Hype" is getting out of hand.

Exhibit A:

- The lipstick commercial

Myths About AI

1) AI is completely objective and bias free.

- Nope. Humans build AI, so the computer code can be controlled by humans.

Myths About AI

2) AI is very expensive, only used by large companies.

- Nope. The new tools such as ChatGPT are priced for the masses.

Myths About AI

3) AI will eradicate more jobs that it creates.

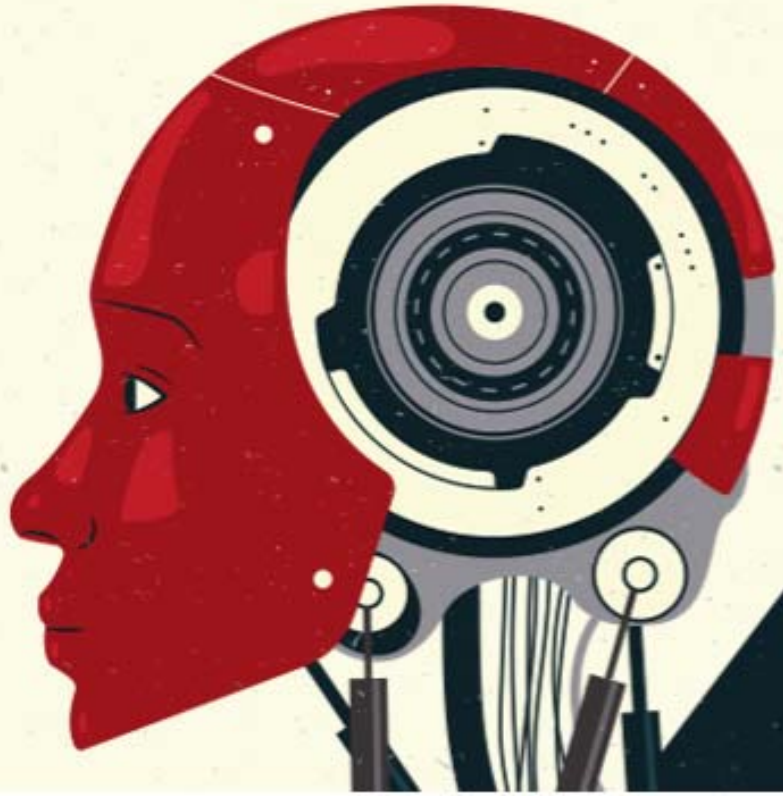
- **Surveys show that currently, AI is generating more jobs than it replaces.**
- **Let's look again in 5 years.**

Myths About AI

4) AI will eventually replace all human jobs.

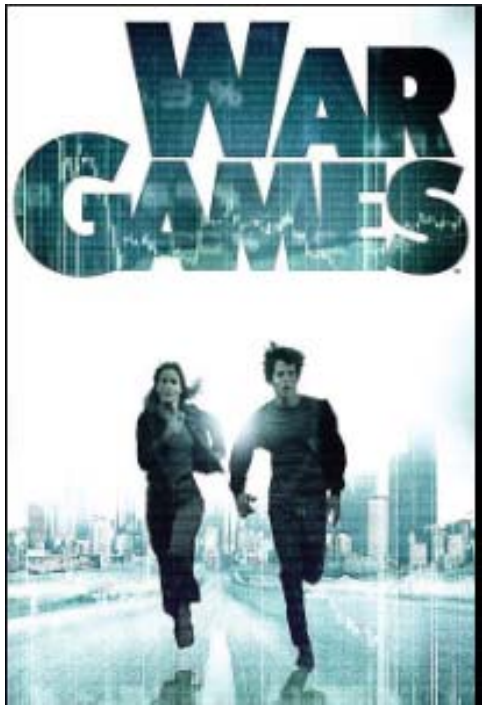
- **AI augments human abilities and automates repetitive tasks.**
- **Human intuition and empathy are still needed for most jobs.**

Top 3 Myths About AI PEOPLE MUST STOP BELIEVING!



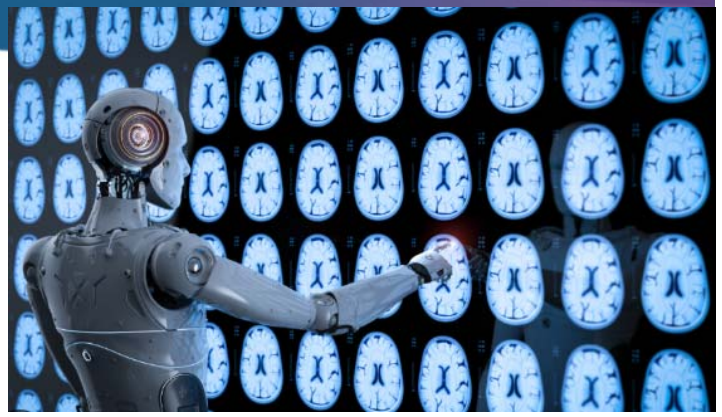
1. AI will replace humans from all industries
2. AI demands a hefty price for desired results
3. AI will rule the world in its own way

Anyone remember the W.O.P.R.?



1983

AI In the Medical Community



– Radiology

- Machine learning in pattern recognition
- Analyzing scans for cancer

– Personalized medicine

- Analyzing vast patient data

- Accelerating Drug Research
- Patient Monitoring – wearing AI devices for vital signs, alerts, etc.

The Bad Guys also use AI

– Email scams

- A better version of the email from “Prince Wambi from Nigeria”

– Human voices on the phone with no accents

- Enhanced cyberattacks

- Disinformation, Propaganda

AI Can be Misused

– AI can be taught with untrue input
- False research papers
- Untrue conclusions
- Human bias

Standards Are Still Needed

– How will we all agree on a “common moral standard”?

- In the end, Who/What system will win and become the standard for the masses?
  - (Does anyone remember Netscape Navigator in the early 1990s?)

Where Do I Go From Here?

1) AI is simply a tool to expedite labor intensive tasks
2) AI is not an “entity”, or a “person”
3) Do not assign a personhood to any AI tool
4) Human judgement (and a human heart) always wins over the technology
5) God’s Word still stands forever

Questions?

Thank You!

For more information on ACCi, please visit our website at:
https://www.acci.com